Sample

- 221 employees responded to the survey.
- Women were over-represented
- Hourly Rate Faculty were under-represented

Criterion

- Concern/issue: 30% or more of the responses were negative.
Respondents were positive about:

• LAHC provides me with information about its mission

• LAHC informs me about its goals and objectives and actively pursues its goals and objectives

• LAHC maintains a self-reflective dialogue about the quality of its service
Respondents were positive about:

- Respect for union contracts
- Supervisor/union support
- Employee Evaluations
- Accessibility of leadership
- Communication and established policies
- Catalog and website accuracy
Respondents were positive about:

• The way their dept./division/office is run
• Respect from students and co-workers
• Quality of life
• Diversity
Respondents were negative about:

• Support for innovation
• Governance and Planning and their ability to have input
• The budget and how resources are distributed
• Senate Effectiveness
• Freedom to express concerns
• Parking, cleanliness & maintenance, HVAC
• Ability to have input in the Prop priorities
Other Questions

- Most are aware of the 7 strategic goals
- Ranks

<table>
<thead>
<tr>
<th>College</th>
<th>Respondents</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. STUDENT SUCCESS</td>
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<tr>
<td>2. INSTRUCTIONAL PROGRAMS</td>
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<td>3. FINANCIAL MANAGEMENT</td>
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<tr>
<td>4. GOVERNANCE</td>
<td>PHYSICAL ENVIRONMENT (tie)</td>
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<tr>
<td>5. PHYSICAL ENVIRONMENT</td>
<td>HUMAN RESOURCES (tie)</td>
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<tr>
<td>6. PARTNERSHIPS</td>
<td>GOVERNANCE</td>
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<tr>
<td>7. HUMAN RESOURCES</td>
<td>PARTNERSHIPS</td>
</tr>
</tbody>
</table>
Other Questions

• Meetings and Functions

  – Why participate:
    • I feel that my participation will help improve LAHC
    • I enjoy collaborating with my colleagues
    • Meetings work toward the overall mission of educating students
    • I feel it is my responsibility to be on committees

  – Why the respondents don’t participate:
    • Meetings are not held at convenient times for me
    • My workload doesn't allow me to participate
Other Questions

• Equipment /Software:
  – Most are satisfied, almost all respondents use it.

• How do you receive most of the information about LAHC?
  – LAHC e-mail
  – Division/Department Chair