EOPS/CARE and CalWORKs Advisory Meeting

Monday, 2/2/2022 1:00—2:30 PM

Zoom: https://laccd.zoom.us/j/98548914185

Members Present:

Kaman Ng, EOPS Assistant Director/Counselor Dawn Reid, Dean of Student Services Sara Rubio, Counseling Chair Bria Robert, CAFYES Counselor Blanca Rodriguez, CARE Coordinator Angeles Zesati, CalWORKs Coordinator Marcela Hernandez, Interim Transfer Center Director Amarylles Hall, SPS Director Deatrice Shernell, LBCC EOPS Director Tim Mariner, EOPS Data Management Ramon Muniz, CSUN EOP Rep

Meeting called to order at 1:05 PM

- 1. Introduction and Welcome
 - a. K.Ng welcomed the committee and everyone introduced themselves.
- 2. Review of agenda and minutes
 - a. Agenda for this meeting and minutes from the August 2021 meeting was shared on the chat for all to access
 - b. No changes to minutes or agenda

3. EOPS/CARE/CAFYES/CalWORKs Updates, Report, and Goals

- a. K.Ng shared highlights of EOPS for 2020-2021 via an infographic that was created. Report included enrollment count, workshop and special event data, and break down of mode of service delivery. Fall 2021 event and service data was also shared. EOPS is currently providing online and in-person services through. Trend of 21-22 is a bit slow. Enrollment continue to be of concern, but we are doing our best to reach out to students. We also spend a lot of effort with retention to our current students. Currently the EOPS team are calling continuing EOPS students who are not currently enrolled for Spring 2022.
- b. B.Rodriguez shared CARE report which included CARE enrollment data, CARE/CalWORKs Toy Drive, and events that happened Fall 21. B.Rodriguez shared the continued success with community partners. She also shared concern for low enrollment and retention for CARE students. The pandemic continue to hit hard on our parent-students. The academic success of CARE students have dipped to 28% during this time from a normal 80% pre-pandemic. B.Rodriguez shared that recruitment for CARE students will be a top priority.
- c. B.Robert shared updates on CAFYES/NextUp. She shared the unique trend for foster youth during the pandemic. It is hard for foster youth students to not make in-person connections, so this is one of the challenges that NextUp students face. Nextup will hard an advisory meeting soon. NextUp may now serve students who were in the foster system at the age of 13 instead of 16 thanks to SB 13. The program is working on a cohort model.
- d. A.Zesati gave CalWORKs updates. The report included CalWORKs enrollment, workshops hosted by CalWORKs counselors, and continue to provide support with parenting during COVID. The program is currently serving 115 active students. A.Zesati shared that a new bill passed that now CalWORKs may serve students receiving cash aid without being in GAIN. The priority of CalWORKs will be to increase enrollment.
- e. D.Reid mentioned that even though our program is actively working on increasing program enrollment, but she wanted to share that the programs have been doing a great job in retention. The active students are getting the support they need to be successful.

- 4. Online Learning, Services, and Recruitment: Challenges and Recommendation
 - a. D.Shernell: LBCC is also down 18% for their EOPS enrollment. They were at 1500 but currently serving 1300. LBCC continue to do drive thru services with the help of their student workers and graduate assistants. Their student appreciate the many services they provide.
 - b. M.Hernandez: The LAHC Transfer Center is also seeing a decrease in students coming through for services and workshops they provide. She recommend for EOPS to work closely with Outreach and perhaps find a method that is a more direct connection. D.Reid agreed and has a plan in mind.
 - c. R.Muniz: Creating an EOPS Ambassador Program with students may help increase EOPS enrollment. Sending students to Outreach event to specifically recruit for EOPS. Developing a built in EOPS interest section with CCCApply. D.Shernell agree with the application and shared that LBCC does just that. LBCC has worked closely with I.T. to create a very robust process that provide LBCC EOPS with anyone who showed interested in EOPS when applying to LBCC. That has been extremely helpful for them and it has been very nicely streamlined.
 - a. In regards to CSUN EOP, recommendation was due Jan. 31, but if students are still interested but missed the deadline, they may apply via a survey monkey. Reach out to CSUN EOP to get link. There is still a chance for student to participate in EOP.
 - d. B.Robert: How are we supporting the crisis of mental health? We need more direct services that address anxiety and depression that our students are facing. There are OD issued around finals period. We do not have these conversation enough. D.Shernell says LBCC have monthly check in with students to address mental health.
- 5. Campus and Community Partner Updates
 - a. R.Munez shared that he will be retiring in July. The committee shared how much we will miss him and thanked him for being a true student advocate for many years. He may decide to stay in the committee as a community member. CSUN is currently at 20% in person, but will soon move to 80% in person. Vaccination required for staff and students.

Other items

N/A

Meeting adjourned at 2:30AM